



TROBEX systems



Connect with the world



Enjoy managing your hotel with ease
as TROBEX does all the work for you



Enjoy managing your hotel with ease as TROBEX does all of the work for you

Designed and priced for small to large hotels with thousand rooms, TROBEX delivers enterprise-class Hospitality Software in an affordable, all-in-one property management application solution.

Reduce administration costs by using an intuitive management interface, one that presents relevant system information and a matching set of tasks.

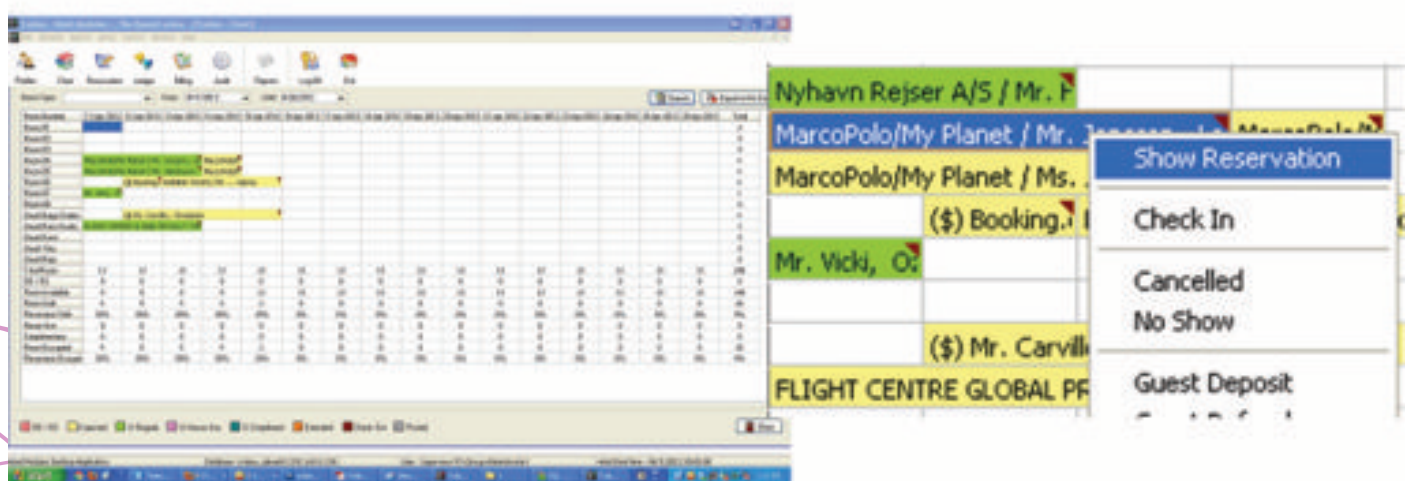
Increase Business Productivity by receiving real-time business insight.

TROBEX helps Simplify Business IT by Simplified Management.

“Working with TROBEX Systems is like working with a vendor who understands your needs”

The advantage of working with a software vendor in the industry is that we have an instant understanding of your needs and issues and as a result of our comprehensive experience, the ability to offer efficient solutions.

Hospitality made easy “It’s just a right click away”





Key Features

Fully integrated Front Office, Back Office and Outlet Center features are part of the core system. Our design is focused on accurate guest check-in and check-out, efficiency using the minimum number of keystrokes and clicks.

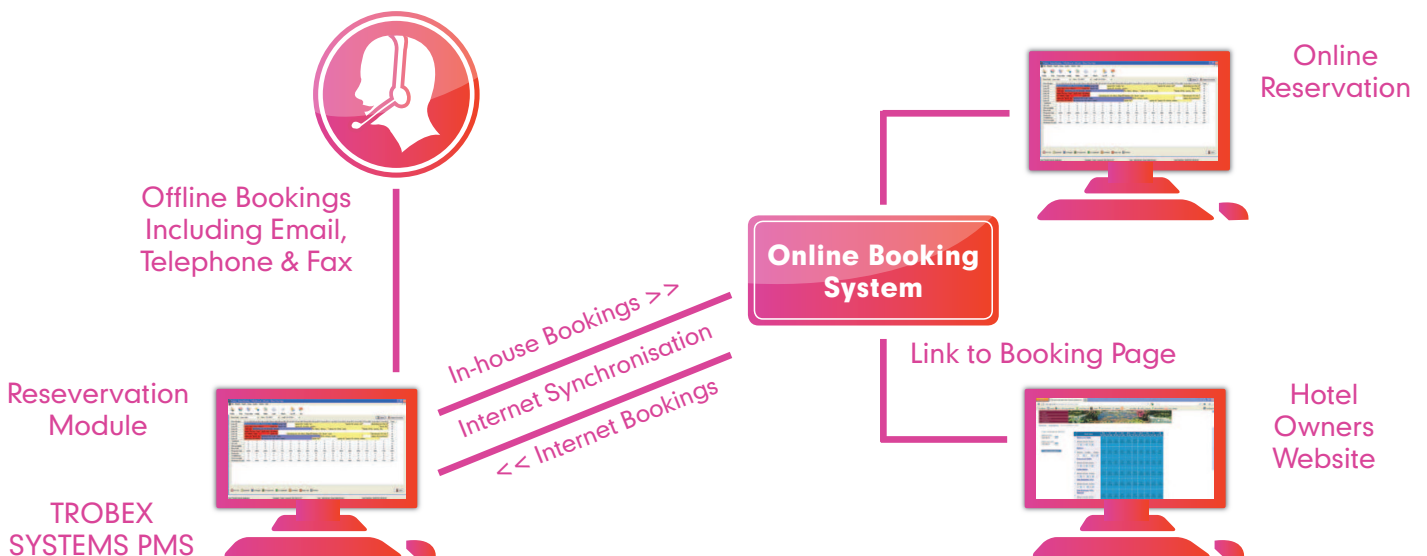
Graphical Room Chart View and Statistic

Graphical Room Chart View displays room status (expected, in-house, check-out, out of order) in very intuitive ways. Simply right clicking on the Room Chart can access almost all Front Office operations.

Front Office Fully Integrated with Reservations System

The Front Office system is fully integrated with the Reservations Module. A unique reservation number is assigned to every reservation in each property. This number is used as the confirmation number, folio number, and reservation number for easy tracking. Cancelled reservations can be reinstated at check-in if necessary.

Reservation System



DnR (Do not Rent) Warning & Credit Limit

Automatically warns user whenever a new reservation is made on behalf of a blacklisted profile. If blacklisted, the warning will be repeated upon reception check-in.

Banquet Management

The system has extensive support for managing bookings and services including:

- Reservations.
- Event Management Packages.

Integrated Banquet Management System for booking: events, venue, establishing the F&B menu, equipment, entertainment and calculating all pricing including taxes and suggested gratuities. In addition a worksheet for all staff requirements is produced.

Guest Profile History

Trobex keeps unlimited guest profile history, reservationist staff or receptionist can easily track where, when and at what rate a room was rented.



Fast Guest Registration & Check-In

Guest registration is fast and simple with the Trobox Front Office module. Features include:

- *Quick location and assignment of clean rooms.*
- *Pre-assign room numbers, expediting the registration process.*
- *Various reports available.*

If your property handles extensive walk-in business, it is critical to quickly satisfy the guest's requirements. All available rooms of a given room type can be quickly displayed, with the "clean and ready" rooms highlighted.

Hotel Keycard Interface

Automatically generates duplicate by right clicking on 'in-house guest list' and scrolling to 'room charity.'

By interfacing to key card, Trobox Systems helps receptionist to accelerate the guest check-in process. The Key card will be automatically generated on guest check-in, and cancelled after guest check-out. Duplicating keys or encoding "One time key" is simply a right click away.

Quick Checkout

Guests are checked-out quickly and efficiently. Folios can be printed before, during, or after checkout.

Powerful Share-with Features

The system has extensive support for share-with (two or more guests in the same room) guests, including:

- *Unlimited share-with per room .*
- *Each share-with can have their own folio with split room charges .*
- *Each share-with has a separate guest history record for mass mailings and Email marketing.*
- *All share-with appear on guest ledger.*
- *Share-with can be established when reservation is made, at check-in, or after arrival .*

Automatic Rate Breakdown

Trobox Systems automatically breaks down rates daily during length of stay. Customer can easily adjust rate as needed.

Easy Night Audit Process

Trobox Systems automatically post revenue during night audit process. Night audit will cease at any time when detecting a transaction error and requests night auditor to resolve the issue with the relevant department. The night audit process can handle 40 bills / second.

Deposits Automatically Transferred

When the guest checks-in the total advance deposit is automatically transferred from the advance deposit ledger to the in-house guest ledger. This automatic transfer simplifies night audit balancing. After transferring the balance, the advance deposit displays on the guest folio as a credit.

Outlet POS Dual GUI

Dual GUI (Graphical User Interface) offers the flexibility of POS usage on your property. You can either utilize touch screen based POS machine or, if you prefer, a PC based system. Inclusive either kitchen display or print out.

Cashier Balancing Reports

Every transaction is automatically stamped with the employee's initials, ensuring accurate cash drawer balancing and providing a fraud and theft deterrent. Cashier reports are printed quickly to help balance cash drawers and close three shifts per day.



Linen & Laundry Management

Linen & Laundry management module looks after the process of hotel & guest laundry with ease.

Fixed Asset Management

Trobex Asset Management is designed to track service desk calls and work orders from inception to final resolution, remedial and preventive maintenance schedule.

Features include:

- *Asset Tracking.*
- *Work Order & Maintenance Record.*

Condominium and Timeshare Owner Accounting

Trobex Systems offers modules for Condominium Owner Accounting and Timeshare owner accounting. The Front Office and night audit systems are fully interfaced to these modules.

Interactive SMS Gateway

Owner or manager can inquire short statistical overviews through SMS command, such as:

- *Today's Revenue & Occupancy.*
- *Month to date Revenue & Occupancy.*
- *Other customized short report.*

PABX Interface & Billing

- *Out-going phone line will be activated on guest check-in and deactivated on check-out.*
- *Automatic billing to Guest folio.*



Features List

1. Module Hotel

> Master Data

- Room Rate
- Hotel Package
- Contract Rate
- Calendar Rate
- Dynamic Rate
- Guest Profile

> Reservation

- Room Availability
- Room Charting
- Overbooking
- Reservation List
- Daily Rate Breakdown
- Booking Engine

> Front Office

- Guest Ledger
- Guest Folio
- Check In
- Check Out
- Extend / Reduce
- Room Move (Upgrade)

> Cashiering

- Opening
- Billing
- Deposit
- Receipt
- Refund

> Laundry

- Guest Laundry
- Hotel Package

> Banquet

- Banquet Reservation
- Banquet Ledger

> Financial

- Night Audit
- Income Auditor
- Setting Budget

> Room Management

- Housekeeping
- Out of Order

> Interfacing

- PABX
- Keycard
- SMS Gateway

> Utilities

- Logs Book
- Guest Message
- Wake Up Call
- Loss & Found
- Information

> Reporting

- Profile
- Reservation
- Guest In House
- Statistic
- Travel Agent
- Financial
- Laundry
- Banquet
- Custom

> Beta Testing

- VIP C/I & C/O Using Mobile Device
- Channel Manager
- In Room Entertainment

> On Develop

- Timeshare
- Central Reservation
- Link to GDS

2. Module Back Office

> General Ledger

- General Journal
- Setting Budget

> Inventory

- Stock Mutation
- Stock Opname
- Stock Adjustment

> Purchasing

- Purchase Request
- Purchase Order
- Purchase Receive
- Purchase Return

> Account Payable

- Account Payable
- Credit Memo



- > Account Receivable
 - Account Receivable
 - Debit Memo

- > Cash Management
 - Cash Receipt
 - Cash Payment
 - Cash Transaction

- > Fixed Asset
 - FA Database
 - FA Purchase
 - FA Sales
 - FA Depreciation

- > Reporting
 - General Ledger
 - Inventory
 - Purchasing
 - Account Payable
 - Account Receivable
 - Cash Management
 - Fixed Asset

3. Module Outlet

- > Data Table Number

- > Data Waiter / Order Taker

- > Pending Order

- > Billing
 - General Bill
 - Split Bill
 - Merge Bill

- > Payment
 - Standard Payment
 - Integrate to Hotel Module

- > Reporting
 - Sales Transaction
 - Sales Statistic

- > GUI
 - Standard Interface
 - Touch Screen

- > On Develop
 - Order taker using Ipad

4. Module CMMS

- > Asset Management
 - Asset Database
 - Asset Assignment

- > Work Order
 - Scheduling
 - Incidental

- > Integrated to Back Office

5. Module HR

- > Employee Database
- > Attendance
 - Working Schedule
 - Employee Attendance

- > Leave
 - Leave Acquisition
 - Leave Taking

- > Evaluation

- > Mutation

- > Requisition

- > Warning

- > Recruitment

- > Payroll

- > Reporting



Comparison Chart



System Features	Essential	2GO	Pro	Enterprise
Reservations	●	●	●	●
Rates & Package	●	●	●	●
Guest Ledger - Billing & Folios	●	●	●	●
Transaction & Void Journaling	●	●	●	●
Credit Card Field Protection	●	●	●	●
Housekeeping	●	●	●	●
Lost & Found	●	●	●	●
City Ledger to AR Interface	●	●	●	●
Travel Agent Billing Routing	●	●	●	●
Unlimited Guest History	●	●	●	●
Easy Night Audit	●	●	●	●
Group Blocks	●	●	●	●
Internal Messages	●	●	●	●
Unlimited Shares per Reservation	●	●	●	●
PDF/ e-mail export	●	●	●	●
Multi Currency	●	●	●	●
Night Audit PDF Export	●	●	●	●
Management Reporting	●	●	●	●
Unlimited Custom Reporting	●	●	●	●
Room Moving / Upgrade	●	●	●	●
Filter Browse Screen	●	●	●	●
Unlimited Database	●	●	●	●
Dashboard			●	●
Integrated Reservation System			●	●
IDS/GDS Integration			●	●
PABX Billing Integration			●	●
Card Key Lock Integration			●	●
SMS Gateway			●	●
POS Outlet			2 Licences	Unlimited
Mice Management				●
In Room Entertainment System				●
HR & Payroll				●
Mobile Resto Order Taker				●
Mobile VIP Check In				●
31- 50 rooms		●	●	●
51- 100 rooms			●	●
100 > rooms			●	●



Minimum Requirements

	Hardware	Operating System
Workstation	Intel Pentium 4 Proc	Windows XP Pro 32bit
	1GB memory	Windows 7 Pro 32bit
	100mb disk space	
	10/100mbps LAN Card	
Server	Intel Pentium 4 Proc	Linux Server 64/ 32 bit
	4GB Memory	Windows Server 64/ 32 bit
	100GB disk space	
Network	10/100mbps LAN Card	
	Internet accesss	



For further information

Trobex Systems
PT Solusindo Daya Prima
Jalan Raya Kuta 88R, Kuta, Bali 80361, Indonesia
[p] +62 (361) 755136 ext. 287
[f] +62 (361) 761969
www.solidpoint.co.id